# PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903

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#### Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21.08.2019

Complainant : Sh. D.S. Saini.

Respondent : The Director,

Dte.of Social Welfare, GNCTD. Through Sh. Jai Bhagwan, ASO Aasha Kiran Home - Present.

Grievance No. : PGC/2019/A.II/DSW/01

### 1. <u>Brief facts of the complaint</u>

1.1 Shri D.S. Saini has filed a grievance petition before this Commission, aggrieved by non-release of Provisional Pension timely by the Department of Social Welfare, GNCTD.

#### 2. Facts emerged during the proceedings.

- 2.1 Shri Jai Bhagwan, Asstt.Section Officer, present on behalf of the respondent department, filed a report which has been taken on record. He stated that all the outstanding payments with regard to complainant's pension including pension w.e.f. May 2019 to June 2019 has been credited in bank account of the complainant.
- 2.2 Neither complainant is present nor has sent any information regarding his absence in the Commission during hearing fixed for today.

#### 3. <u>Directions</u>:

3.1 In view of the submissions made by the Department above that all the outstanding dues have been paid to the complainant with regard to his provisional pension, the Commission believes that all the grievances of the complainant with regard to outstanding payments, as mentioned in the complaint, stands resolved and no further action is required on part of the

respondent department. Accordingly, the case of the complainant stands closed in the Commission.

( SUDHIR YADAV ) MEMBER(PGC)

Gr.No.PGC/2019/A.II/DSW/01

Dated:

## Copy to :-

- 1. The Director, Dte.of Social Welfare, GNCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110001.
- 2. Pay & Accounts Officer No.25, GNCT of Delhi, DTC Bus Depot, Peeragarhi, Delhi.
- 3. Superintendent, Home for Mentally Retarded Persons, Dte.of Social Welfare, Govt.of NCT of Delhi, Asha Kiran, Avantika, Rohini, Sector-1, Delhi-110085.
- 4. Shri D.S. Saini.